



Improving The Client Experience Through Empowered Employees

Key Organizational Impacts For Business Services

- Provide better growth opportunities
- Align individual goals with business strategy
- Attract, retain, and motivate top talent
- Develop ready talent pipelines
- Transform performance management

More than 60 percent of companies surveyed by Bersin identified “capability gaps” as a primary talent challenge. For business service organizations specifically, these gaps—the result of skill shortages, lackluster performance, high turnover—directly threaten the ability to retain clients and maintain profitability in a tough economy.

Cornerstone OnDemand’s unified talent management platform enables business service organizations to develop a high-performing workforce by sourcing top talent, delivering targeted learning opportunities, providing meaningful feedback, aligning goals, and improving succession planning.

With Cornerstone for Business Services, organizations can:

Find Better Talent, Faster. Use internal and external social networks to create high-quality talent pools ready to fill expected—and unexpected—talent losses.

Deliver Targeted, On-Demand Learning Opportunities. Offer on-demand, 24/7 access to targeted learning opportunities designed to improve skills, foster engagement, and develop leadership capabilities.

Provide Frequent, Meaningful Feedback. Engage employees with goals and meaningful feedback and easily tie learning initiatives, compensation, and succession plans to performance data.

Improve Organizational Alignment. Align your employees with corporate goals by helping them develop the right skills, knowledge, and expertise required to support current and future business initiatives.

Develop Powerful Succession Plans. Identify mission critical positions, find talent hidden deep in the organization, benchmark employee competencies, identify and address skills gaps, and improve employee retention.



Experience the Cornerstone Difference

- 100% Organic Technology
- True Cloud-Based Delivery Model
- World-Class Client Success & Support
- Less Complexity, More Configurability



Recruiting

Monitor the progress of your end-users and review course assignments, learning history, and compliance completion.



Onboarding

Onboard and engage new employees. Cornerstone Onboarding provides a holistic approach to welcome new hires delivering the right resources, connections, and tools.



Connect

Foster collaboration and engagement. Cornerstone Connect is the social collaboration tool that connects employees to the knowledge they need to work smarter.



Learning

Deliver targeted training and development. With Cornerstone Learning, organizations can ensure compliance, accelerate performance, engage the workforce, and support goals.



Performance

Measure performance against business objectives. With Cornerstone Performance, organizations can align employee goals with strategy while providing meaningful feedback.



Compensation

Gain budgetary insights and reward performance. Cornerstone provides the tools that allow to establish compensation processes and guidelines that lead to better business results.



Succession

Identify skills gaps and build bench strength. Cornerstone Succession allows to create succession plans that benchmark skills and competencies.



Analytics

Move your Big Data strategy forward and optimize the performance of your workforce through fact-based decision-making versus intuition in hiring and managing your people.

